

DirectLink

Instantly Request Service or Support

Only Xerox Business Solutions Southwest puts device assistance and support on-screen for unparalleled speed and simplicity of support.



DirectLink is an application that will simplify device reporting and provide a direct link to request service and supplies.



View current supply levels & place orders



View system information & request service



View current meters & submit new readings



How to contact us for help via phone or web

FUTURE
READY
NOW



DirectLink

Instantly Request Service or Support

◀ SERVICE REQUESTS ◀ SUPPLY REPLENISHMENT

On-screen assistance for unparalleled speed and simplicity

TAKING CUSTOMER SUPPORT TO THE NEXT LEVEL



View current supply levels & place orders

DirectLink is an innovative application that will simplify how you communicate with Xerox Business Solutions Southwest.



View system information & request service

With a touch of the on-screen button, you can now initiate a direct link that will allow the device to securely communicate directly with technical support, supply replenishment and meters.



View current meters & submit new readings

Efficient. Secure. On demand.

Send these requests directly from your device, without having to pick up a phone or even return to your desk!



How to contact us for help via phone or web

Xerox ConnectKey® 1.5+ device models.

